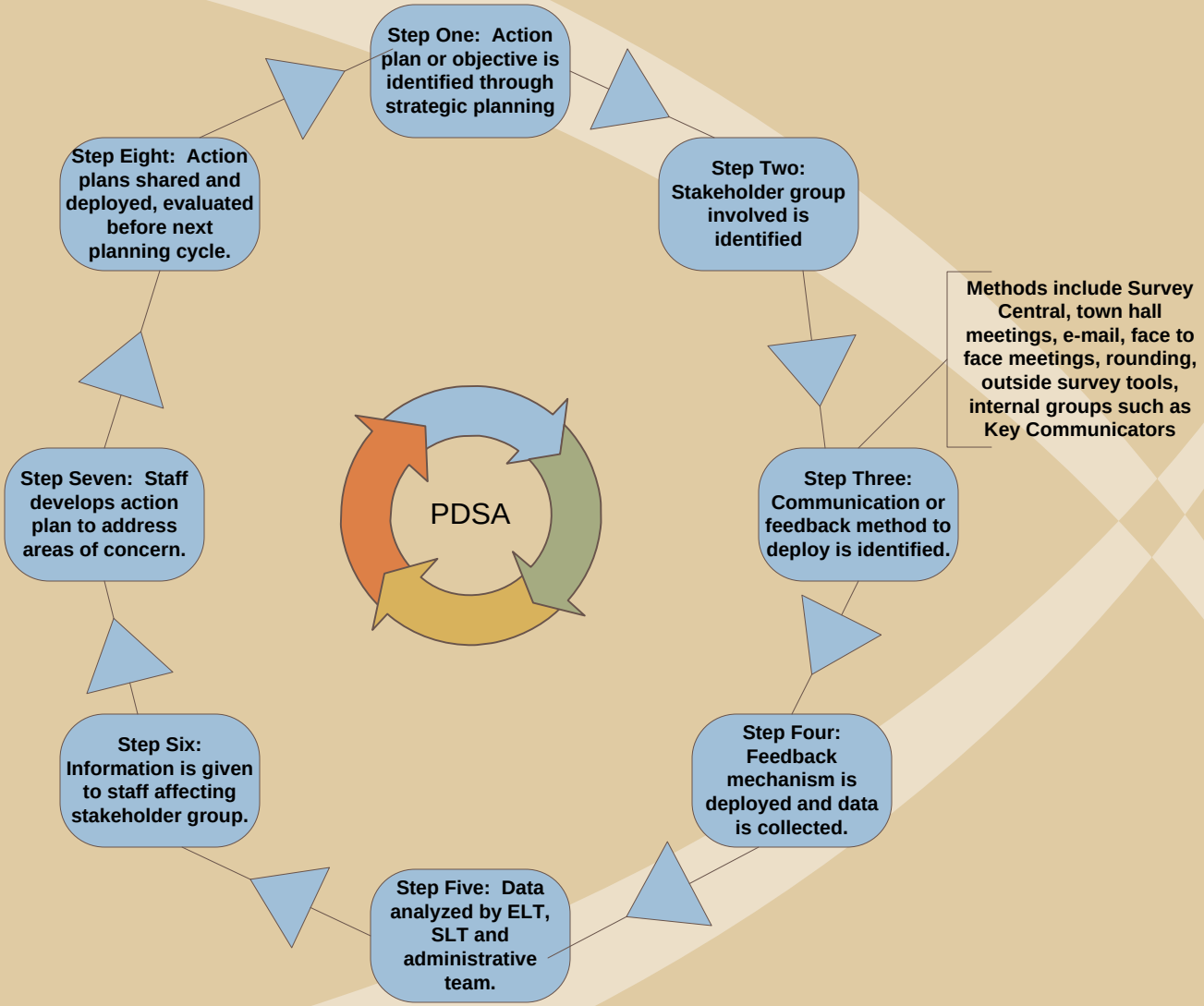
Step One: Action plan or objective is identified through strategic planning
Step Two: Stakeholder group involved is identified
Step Three: Communication or feedback method to deploy is identified.
Methods include Survey Central, town hall meetings, e-mail, face to face meetings, rounding, outside survey tools, internal groups such as Key Communicators
Step Four: Feedback mechanism is deployed and data is collected.
Step Five: Data analyzed by ELT, SLT and administrative team.
Step Six: Information is given to staff affecting stakeholder group.
Step Seven: Staff develops action plan to address areas of concern.
Step Eight: Action plans shared and deployed, evaluated before next planning cycle.
PDSA